



उत्तर रेलवे

दूरभाष नम्बर/ 011-23344127

email: srdeersodli@gmail.com

मण्डल रेल प्रबंधक कार्यालय
स्टेट एंटी रोड, उत्तर रेलवे, नई दिल्ली

No. 230/Elect/RSO/Safety Drive/2025

Date: 07.05.2025

सभी मुख्य लोको निरीक्षक,
समस्त वरिष्ठ चालक दल नियंत्रक/ लॉबी,
जाखल, जींद, रोहतक, शकूरबस्ती, दिल्ली सराय रोहिल्ला,
दिल्ली, आनंद विहार, नया खुर्जा, गाजियाबाद, मेरठ शहर,
पानीपत, नई दिल्ली, हजरत निजामुद्दीन, तुगलकाबाद, पलवल, गढ़ी हरसरु

संरक्षा अभियान-RSO SD-13/2025

विषय: चलती ट्रेन में चालक द्वारा मोबाइल फ़ोन उपयोग करने के सम्बन्ध में एम्बुश चेक।

संदर्भ: RB पत्र संख्या 2025/Elect(TRS)/138/1(Bd. Mtg) दिनांक 07.05.2025.

RB's JPO संख्या 2010/Tele/2(1)/1/Pt. दिनांक 27.12.2012.

NRHQ पत्र संख्या 147-Elect/TRS/6/2 दिनांक 06.05.2025.

23.04.2025 को, NCR region के प्रयागराज डिवीजन में लूसा स्टेशन पर स्टार्टर सिग्नल का SPAD हुआ, क्योंकि GVGN मालगाड़ी के चालक दल ने गलती से मान लिया था कि एडवांस स्टार्टर सिग्नल का हरा aspect उनकी गाड़ी के लिए है।

25.04.2025 को आयोजित बोर्ड मीटिंग के दौरान इस घटना की समीक्षा की गई, जहाँ मीटिंग में निर्देश दिया गया कि "ड्यूटी के दौरान LPs/ALP द्वारा मोबाइल फोन के उपयोग का पता लगाने के लिए अधिक अम्बुश किया जाना चाहिए"

हालाँकि ट्रेन संचालन के दौरान मोबाइल फोन के उपयोग के बारे में पहले से ही दिशा-निर्देश मौजूद हैं, लेकिन 'साइन ऑन' और 'साइन ऑफ' के बीच मोबाइल फोन के उपयोग को रोकने के लिए मौजूदा निर्देशों के मुख्य बिंदुओं को नीचे सख्ती से अनुपालन के लिए संक्षेप में प्रस्तुत किया गया है:

उपरोक्त संदर्भित पत्र के माध्यम से इस कार्यालय के द्वारा सभी मुख्य लोको निरीक्षक को यह निर्देश दिए जा रहे हैं कि वह तत्काल प्रभाव से 15 दिनों के लिए एक सुरक्षा अभियान शुरू करें, जिसमें निम्न मदों पर ध्यान देना है :

1. LPs, ALP और मोटरमैन को CMS में 'साइन ऑन' करते समय अपने निजी मोबाइल फोन (नंबर और service provider सहित) की घोषणा अवश्य करेंगे।
2. ट्रेन चलने के दौरान, सभी मोबाइल फोन (CUG & personal) को बंद करके बैग/बॉक्स में सुरक्षित रूप से रखना चाहिए। उपरोक्त संदर्भ के JPO द्वारा परिभाषित आपातकालीन स्थितियों में केवल CUG फ़ोन का ही उपयोग किया जाना चाहिए।
3. यात्रा के दौरान किसी भी परिस्थिति में निजी मोबाइल फोन का उपयोग नहीं किया जाना चाहिए।
4. CUG फ़ोन का उपयोग केवल आपातकालीन स्थितियों (जैसे दुर्घटना, उपकरण विफलता, स्टालिंग या असामान्य घटनाएं) में किया जा सकता है। इस तरह के किसी भी उपयोग को यात्रा के अंत में कू लॉबी में बनाए गए रजिस्टर में दर्ज किया जाना चाहिए।

नोट: इन दिशा-निर्देशों को सख्ती से लागू करने के लिए सभी मंडलों में तुरंत एक विशेष अभियान शुरू किया जा रहा है, जिससे ट्रेन संचालन के दौरान मोबाइल फोन के उपयोग पर अंकुश लगाया जा सके।

CLIs के द्वारा चालक दल के मोबाइल फ़ोन को चेक करने हेतु एम्बुश चेक करें, ताकि यह सुनिश्चित किया जा सके कि चालक दल (LP, LPS और ALP) के द्वारा ट्रेनों/लोकोमोटिव के चलते समय अपने मोबाइल फोन को स्विच ऑफ स्थिति में रखा गया, सिवाय उपरोक्त संदर्भ के JPO द्वारा परिभाषित आपातकालीन स्थितियों के।

सभी ऑन ड्यूटी कू कंट्रोलर (CC/Lobby) एम्बुश चेक के दौरान, आकस्मिक चालक दलों के sign off करते समय उनके मोबाइल फ़ोन में call details की जांच करें कि गाड़ी परिचालन के दौरान उनके द्वारा मोबाइल फ़ोन का प्रयोग न किया गया हो व इसका रिकॉर्ड भी रखा जाना चाहिए।

सभी मुख्य लोको निरीक्षक व वरिष्ठ कू कंट्रोलर (Sr.CC/Lobby) को यह निर्देश दिए जाते हैं कि सभी चालक लॉबी पर उक्त निर्देशों का पालन सुनिश्चित करें व दैनिक रिपोर्ट को निम्न दी गयी google sheet में अवश्य दर्ज करें व ड्राइव के खतम होने पर सम्पूर्ण रिपोर्ट को मंडल कार्यालय में प्रस्तुत करें ताकि यह आगे प्रधान कार्यालय में प्रस्तुत की जा सके।

google sheet link :



वरिष्ठ मण्डल विद्युत अभियन्ता/परि०/दिल्ली
उत्तर रेलवे

प्रतिलिपि:

- PS to DRM for kind information of DRM please.
- CEE/OP/NR – for kind information please.
- ADRM/OP/DLI/NR – for kind information please.
- Sr. DSO/DLI/NR – for kind information please.
- Sr. RBA/DLI/NR- for kind information please.
- DEE/RSO/DLI & ADEE/RSO/DLI/NR – for kind information and necessary action please.
- Principal ETC/ GZB, Principal DTC/TKD – for kind information and necessary action please.
- CLI/BTC/TKD, CTC/NDLS Control – for kind information and necessary action please.

Northern Railway

Headquarters Office,
Baroda House,
New Delhi- 110001.
Dated: 06.05.2025

No.147-Elect/TRS/6/2

NRHQ Safety Drive No. **1A**

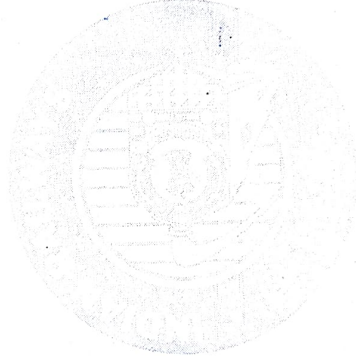
Sr. Divnl. Elect. Engineer/ RSO/OP,
Northern Railway,
D.R.M. Office,
FZR, UMB, DLI, MB & LKO.

Sub: Ambush check on use of mobile phones in moving trains.
Ref: RB's JPO No. 2010/Tele/2(1)/1/Pt. dated 27.12.2012

In reference to above, a safety drive should be launched immediately for 15 days in which ambush checks are to be conducted by divisional officers and CLIs to ensure that mobile phones of crew (LP, LPS & ALP) are kept in switched "OFF" condition while trains/locomotives are moving except in exigencies defined vide JPO under reference above.

The outcome of the drive, bringing out systematic deficiencies and action taken to be sent on daily basis to this office and complete compliance report latest by 21.05.2025 in the format attached as annexure.

DA: As above




(Kamal Kanti Rastogi)
Dy. CEE/Operations

Copy to:

- 1) PCEE/NR: for kind information please.
- 2) PCSO/NR: for kind information please.
- 3) CEE/Operations: for kind information please.
- 4) CTLC/NRHQ: for collection of compliance report on daily basis.

Annexure

Division		
S.NO.	Checks of Aspects	Outcome on daily basis
1	No. of ambush check conducted by officers	
	CLIs	
2	No. of running staff (LP, LPS & ALP) found for their mobile phone were unnecessarily switched ON during moving trains/locomotives	
3	Details of Abnormalities noticed during drive	
4	Action taken	

भारत सरकार GOVERNMENT OF INDIA
रेल मंत्रालय MINISTRY OF RAILWAYS
(रेलवे बोर्ड) (RAILWAY BOARD)

सं. 2010/Tele/2(1)/1/Pt.

नई दिल्ली, दिनांक 27/12/2012

TELECOM CIRCULAR NO. 14/2012

**The General Manger,
All Indian Railways.
Including Konkan Railway**

**Sub: Joint Procedure Order(JPO) for use of CUG/Personal Mobile
Telephones by Loco Pilots/Assistant Loco Pilots/Motormen and
Guards.**

Ref: Railway Board letter no. 2006/Safety(A&R)/19/8 dated 11.05.2007.

Instances of accidents have come to light that have been caused because of Loco pilot/Assistant Loco Pilot/Motorman/Guard using mobile phones during trains run. Board has considered the issue of use of CUG/Personal mobile phones by Loco Pilots/Asst. Loco Pilot/Motorman/Guards during train run and a revised guidelines in the form of JPO has been approved by Board (CRB, ML, MM & MT).

2. This JPO supersedes all previous instructions issued in this regard.
3. The JPO is enclosed for compliance.

DA: As above.

ED 125
1/1/13
Amu

(राकेश रंजन)

निदेशक/दूरसंचार

दूरभाष: 011-23388504, 030-44613

फैक्स: 011-23304690, 030-44690

ई मेल: dtele@rb.railnet.gov.in

Copy forwarded for information and necessary action to:-

1. The Chief Operations Managers, All Indian Railways.
2. The Principal Chief Engineers, All Indian Railways.
3. The Chief Mechanical Engineer, All Indian Railways.
4. The Chief Electrical Engineer, All Indian Railways.
5. The Chief Signal & Telecom Engineers, All Indian Rail
6. The Chief Safety Officer, All Indian Railways.
7. The Chief Commissioner of Railways Safety/Lucknow.
8. All Commissioners of Railway Safety.
9. The Director General, RDSO, Lucknow.

Enclosure to Telecom Circular No. 14/2012

Sub: Use of CUG/Personal Mobile Telephones by Loco Pilots/Assistant Loco pilots/Motormen and Guards.

Ref: Board's letter No. 2006/safety(A&R)/19/8 dated 11.5.2007.

Despite instruction issued vide Board's letter referred above, number of instances have come to light in which Loco Pilot/Assistant Loco Pilot/Motorman/Guard were found to be using Mobile phones during train run. In a few cases, this has even led to fatal accidents.

It has now been decided that the following revised guidelines shall be adopted by the Loco Pilot/Assistant Loco Pilots/Motormen and Guards for use of mobile phones while on duty:-

1. Loco Pilot/Assistant Loco Pilot/Motormen while "Signing ON" will give a declaration in the CMS about the personal mobile telephone (Number&Operator) available with him. Railway administration will initiate steps to e-monitor and track the calls originating/received from the CUG and personal mobile phones during the period of run. In case, it is found either from the Call Detail Records(CDR) or during random surprise checks that the CUG/personal mobile phone has been used unauthorizedly, the Loco Pilot/Assistant Loco Pilot/ Motormen will be liable to be taken up under DAR.
2. While the train is on run, the Loco Pilot/Motormen will keep their mobile phones (CUG & personal) in switched off condition in their bag/box.
3. The Guards may use their CUG mobile phones during train run in exigencies only.
4. Loco Pilots may use their CUG mobile phones during train run only in exigencies such as to call for assistance in the event of an accident or failure. However, the reason necessitating use of mobile phone during journey may be recorded at the end of their journey in the register kept in the Loco Pilot lobby. Personal mobiles phones shall not be used under any circumstances during the entire journey period.

[Signature]
18/12/12

[Signature]
18.12.12

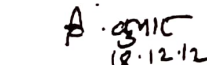
[Signature] 18/12/12

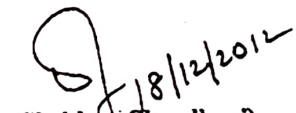
5. The Loco Pilots and Guards will invariably use walkie-talkie/VHF sets for communicating with each other and with the Station Master and vice-versa.
6. In case, the Loco pilot is required to be contacted for emergent purposes, the concerned officer/controller may contact the Guard or the Station master over CUG mobile phone and the Guard/Station Master may in turn convey the message to Loco pilot on walkie-talkie set.
7. In case of suburban (EMU) trains, when Motorman is required to be contacted for emergent purposes by the concerned officer/controller, the same shall be done through Guard using walkie-talkie/VHF sets.
8. In case, the Assistant Loco Pilot has been provided with CUG mobile phone or is carrying personal mobile phone, the above instructions shall also be applicable for Assistant Loco Pilots.
9. The inspecting officials while on footplate should keep their mobile phones in "Silent mode" and should desist from using the mobile phones except in emergencies, so that Loco Pilot is not distracted.

This has the approval of Board(CRB,ML,MM & MT).


(Vijaylaxmi Kaushik)
ED(Safety)


(Ved Pal)
EDEE(RS)


(Vivek Kumar)
EDME(Traction)


(Shobhan Chaudhuri)
ED(Tele Dev)

No. 2025/Elect(TRS)/138/1 (Bd. Mtg)

New Delhi, Dated : 07.05.2025

General Managers (Elect),
All Zonal Railways
(incl. KRCL & Metro Railway Kolkata)

Sub : SPAD at LUSA station/Prayagraj Division/NCR on 23.04.2025
Ref : MOM of Board meeting held on 25.04.2025

On 23.04.2025, a SPAD of the starter signal occurred at Lusa station of Prayagraj Division of NCR, as the crew of GVGN Goods train mistakenly assumed that the green aspect of Advance Starter signal was meant for their own train.

This incident was reviewed during the Board meeting held on 25.04.2025, where it was directed in the meeting that **"More ambush checks may be conducted to detect mobile phone usage by LPs/ALPs during duty."**

Although guidelines already exist regarding mobile phone usage during train operations, the issue needs to be re-emphasized to curb the use of mobile phones between 'Sign On' and 'Sign Off'. The key points from the existing instructions are summarized below for strict compliance:

- (i) LPs, ALPs, and Motormen must declare any personal mobile phone (including number and service provider) while 'Signing ON' in CMS. CLI must be deputed to check this aspect regularly.
- (ii) During train run, all mobile phones (CUG and personal) must be switched off and kept securely in the bag/box. Only CUG phones must be used.
- (iii) Personal mobile phones must not be used under any circumstances during the journey.
- (iv) CUG phones may be used only in emergencies (e.g., accidents, equipment failures, stalling, or unusual incidents). Any such use must be recorded at the end of the journey in the register maintained at the crew lobby.
- (v) Zonal Railways should continue e-monitoring and regularly track CUG phone call records (CDRs) during duty hours.
- (vi) If it is found, either from CDRs or during surprise checks, that CUG or personal mobile phones were used unauthorizedly, the concerned LP/ALP/Motormen shall be liable for action under Disciplinary and Appeal Rules (D&AR).

.....2/-

- (vii) Daily random checks must be conducted by each division. A monthly summary of checks conducted, violations detected, and action taken should be submitted to the Railway Board through the Monthly PCDO.

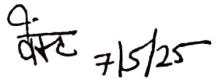
2.0 Facility for tracking mobile usage between Sign-On and Sign-Off is already available in the Crew Management System (CMS) through uploading of CDRs received from the service provider. To prepare CDR format for uploading in CMS, it should be ensured that CDR data should be in following format only..

Call to Whom (mobile no.)	Calling from (Crew CUG mobile no.)	Call duration	Call Date	Call Time
XXXXXXXXXX	XXXXXXXXXX	XX	XX-XX-XX	XX:XX:XX

To assist supervisors in understanding the CDR upload and report generation process in CMS, a user guide, prepared by CRIS is enclosed herewith.

3.0 A special drive must be launched immediately across all divisions to enforce these guidelines strictly, thereby curbing mobile phone usage during train operations.

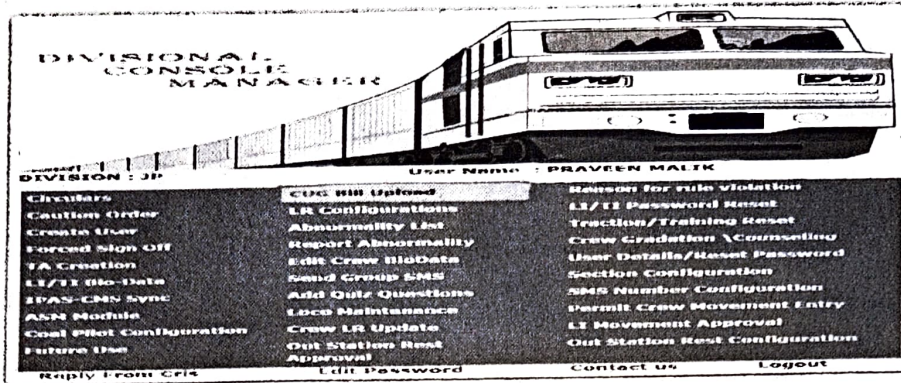
DA : as above.


(V.Venkatasubramanian)
Exe. Dir.Elect. Engg. (RS)-(I)
Floor No.1, Room No. 103C,
Railway Board
Tele & Fax: 011-47845414
E-mail: venkat.18007@gov.in

Crew Call Details Record (CDR) monitoring in CMS

There is provision in CMS for monitoring Crew Call Details Record (CDR) as follows:

1. In CMS, Divisional Console Authority can upload CUG Bill of crew (size of Pdf must be less than 5 MB):



2. After Click on "CUG Bill upload" option in Divisional Console, form will be opened to upload the file and option to fill duration of the bill is also available:

CALLED_NO_V	CALLING_NO_V (CREW CUG)	DURATION	CALLED_DATE_D	CALLED_TIME_T
7217709646	9990017047	24	31-Oct-24	17:40:28

Format for uploading CUG Bill is as follows:

CALLED_NO_V	CALLING_NO_V (CREW CUG)	DURATION	CALLED_DATE_D	CALLED_TIME_T
7217709646	9990017047	24	31-Oct-24	17:40:28

(Above functionality is applicable for both Mobile Service provider (JIO and Airtel)).

3. Once the CUG bill is uploaded, summary of crew with their call record can be monitored. Drilldown is also provided in ' No. of Crew found on Call ' column in summary report for further analysis.

Welcome - PRAVEEN MALIK
CRIS/CRIS

IR ZONE DIV LOBBY CREW

NWR-NORTH WESTERN RAILWAY

JP-IAIPUR

JP-IAIPUR IN

Q JP

Q cug

MISC

CUG Usage Report

Select Parameter for MISC>CUG Usage Report Report

GOV GOV GOV GOV

Search

Display 25

Records

CUG USAGE REPORT FOR DIVISION : JP PRINT DATE TIME : 25-02-2025 10:10

S.No	Lobby	Total No. of CREW in Lobby	Total No. of Call Records Available	No. of CREW having Call Records Available	Records Not Available for CREW	Total No. of Call Records on duty	No. of CREW Found on Call
1	BKI	394	54294	301	93	4994	171
2	FL	664	149127	356	308	8750	203
3	FLN	270	8148	100	170	1648	02
4	JP	466	90926	406	60	9133	238
5	RE	297	12959	76	221	1113	39
6			120	2	-2	0	0

Showing 1 to 6 of 6 entries

Previous 1 Next

4. After click on the option 'No. of crew found on call', the detail is displayed where concerned official can analyse crew call record between sign on and sign off. Call duration is also being displayed in the detail of report:

GOV GOV GOV GOV

CUG USAGE REPORT FOR LOBBY : JP PRINT DATE TIME : 25-02-2025 10:10

Sr. No.	Crew Id	IA No	Sign On Site	Sign On Time	Sign Off Site	Sign Off Time	Call Time	Mobile No.	Call Duration	Call Details
1	RE1900	RE/10-01-2025/10.61.204.214/17	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
2	RE1900	RE/10-01-2025/10.61.204.214/16	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
3	RE1900	RE/10-01-2025/10.61.204.214/15	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
4	RE1900	RE/10-01-2025/10.61.204.214/14	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
5	RE1900	RE/10-01-2025/10.61.204.214/13	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
6	RE1900	RE/10-01-2025/10.61.204.214/12	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
7	RE1900	RE/10-01-2025/10.61.204.214/11	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
8	RE1900	RE/10-01-2025/10.61.204.214/10	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
9	RE1900	RE/10-01-2025/10.61.204.214/09	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
10	RE1900	RE/10-01-2025/10.61.204.214/08	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
11	RE1900	RE/10-01-2025/10.61.204.214/07	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
12	RE1900	RE/10-01-2025/10.61.204.214/06	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
13	RE1900	RE/10-01-2025/10.61.204.214/05	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
14	RE1900	RE/10-01-2025/10.61.204.214/04	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
15	RE1900	RE/10-01-2025/10.61.204.214/03	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
16	RE1900	RE/10-01-2025/10.61.204.214/02	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
17	RE1900	RE/10-01-2025/10.61.204.214/01	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
18	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
19	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
20	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
21	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
22	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
23	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
24	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call
25	RE1900	RE/10-01-2025/10.61.204.214/00	RE	10-01-2025 11:30	BKI	10-01-2025 10:20	10-01-2025 17:23	18070101577	11	voice call

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